



2023 Cooling Equipment Information & National Vendor List

Cooling Equipment Information

To address the heat-related effects of MS, companies have designed cooling garments and equipment. This includes cooling vests, wrist/ankle/neck wraps, hats/caps and misters. To select the appropriate cooling equipment for your individual needs, consider the following:

- What is the cooling garment made of? What is its total cooling time?
- What is the garment’s weight? Is it designed to fit under or over regular clothing?
- Garments use different types of cooling methods (e.g., ice/gel packs, evaporative cooling, phase-change). Which works best in your specific climate? Explore each option [here](#).
- For further details, view the **National MS Society’s [Acing Temperature Control](#)** and **ActiveMSers.org’s [Cooling Gear Buying Guide](#)**, with product reviews & discount codes. For more cooling strategies, also visit the **National MS Society’s [Heat & Temperature Sensitivity](#)** page.
- Will your health insurer cover this item? If coverage for cooling vests/equipment is offered, it will typically be under the durable medical equipment benefit. If your health insurer denies the initial request, [view instructions on filing a health insurance appeal or exception request](#), as well as [view a sample cooling equipment appeal letter](#).

National Vendor List

National Vendor	Available Items	Website	Contact Information
Cool-Eez Use PROMO CODE ‘MS’ for a 10% discount	ICEpodz - wearable cooling for the neck with insert that freezes solid	icepodz.com	941-914-6739
Glacier Tek Use PROMO CODE ‘NMSS-15’ for a 15% discount	eco-friendly cooling vests & cooling packs	glaciertek.com	800-482-0533
Misty Mate Use PROMO CODE ‘SS10’ for a 10% discount	eco-friendly personal and patio misting systems & cooling apparel	mistymate.com	support@mistymate.com
OnyxCool Use PROMO CODE ‘NMSSCool25’ for a 25% discount	cool therapy wraps & vests	onyxcool.com	651-212-6600
Opal Cool Use PROMO CODE ‘NMSSCool25’ for a 25% discount	cool therapy wraps, vests, back/hip/core coolers and cooling bra inserts	opalcool.com	651-212-6600

National Vendor	Available Items	Website	Contact Information
Oro Sports Use PROMO CODE 'NMSSVEST' for preferred pricing	cooling vests & accessories	orosportsusa.com	716-281-0080
Polar Products, Inc. Use PROMO CODE 'NMSS00' for a 10% discount	cooling vests, hats, and accessories	polarproducts.com	800-763-8423
StaCool Vest	Every StaCool Cooling Vest comes with two sets of ThermoPaks to extend cooling times	stacoolvest.com	866-782-2665
Steele Cooling Vests Use PROMO CODE 'NMSS23' for a 10% discount (min. \$20 order)	cooling vests & accessories	steelevest.com	888-783-3538
ThermApparel Use PROMO CODE 'Undercool' for a 10% discount	concealable and lightweight cooling vests designed for MS	thermapparel.com/health	855-232-7233

MS Navigator Assistance

If you are not able to get cooling equipment through health insurance, the **National MS Society may provide financial assistance toward the cost of the equipment. If you could benefit from this assistance, please reach out to a [National MS Society MS Navigator](#) at 1-800-344-4867 or [online](#).**

Additional Resources

Additional resources for assistance with cooling products include:

MS Association (MSAA): 800-532-7667 or mymsaa.org/msaa-help/cooling-products/

MS Foundation (MSF): 888-673-6287 or msfocus.org/Get-Help/MSF-Programs-Grants/Cooling-Program (Feb 1 – Jun 1 only)

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For specific medical advice, consult a qualified physician. For specific legal advice, consult a qualified attorney. Revised 12/31/2023