



2023 Cooling Equipment Information & National Vendor List

Cooling Equipment Information

To address the heat-related effects of MS, companies have designed cooling garments and equipment. This includes cooling vests, wrist/ankle/neck wraps, hats/caps and misters. To select the appropriate cooling equipment for your individual needs, consider the following:

- What is the cooling garment made of? What is its total cooling time?
- What is the garment’s weight? Is it designed to fit under or over regular clothing?
- Garments use different types of cooling methods (e.g., ice/gel packs, evaporative cooling, phase-change). Which works best in your specific climate? Explore each option [here](#).
- For further details, view the **National MS Society’s [Acing Temperature Control](#)** and **ActiveMSers.org’s [Cooling Gear Buying Guide](#)**, with product reviews & discount codes. For more cooling strategies, also visit the **National MS Society’s [Heat & Temperature Sensitivity](#)** page.
- Will your health insurer cover this item? If coverage for cooling vests/equipment is offered, it will typically be under the durable medical equipment benefit. If your health insurer denies the initial request, [view instructions on filing a health insurance appeal or exception request](#), as well as [view a sample cooling equipment appeal letter](#).

National Vendor List

National Vendor	Available Items	Website	Contact Information
Cool-Eez (based in Florida) Use PROMO CODE ‘MS’ for a 10% discount	ICEpodz - wearable cooling for the neck with insert that freezes solid	icepodz.com	941-914-6739
Glacier Tek (based in Minnesota) Use PROMO CODE ‘NMSS-15’ for a 15% discount	eco-friendly cooling vests & cooling packs	glaciertek.com	800-482-0533
Misty Mate (based in Arizona) Use PROMO CODE ‘SS10’ for a 10% discount	eco-friendly personal and patio misting systems & cooling apparel	mistymate.com	support@mistymate.com
OnyxCool (based in Minnesota) Use PROMO CODE ‘NMSSCool25’ for a 25% discount	cool therapy wraps & vests	onyxcool.com	651-212-6600
Opal Cool (based in Minnesota)	cool therapy wraps, vests, back/hip/core	opalcool.com	651-212-6600

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Use PROMO CODE 'NMSSCool25' for a 25% discount	coolers and cooling bra inserts		
Oro Sports (formerly Coolture) (based in New York) Use PROMO CODE 'NMSSVEST' for preferred pricing	cooling vests & accessories	orosportsusa.com	716-281-0080
Polar-Products (based in California) Use PROMO CODE 'NMSS18' for a 15% discount + a free Polar Cool Tie with every order	cooling vests & accessories	polar-products.com	800-597-0618
Polar Products, Inc. (based in Ohio) Use PROMO CODE 'NMSS00' for a 10% discount	cooling vests, hats, and accessories	polarproducts.com	800-763-8423
StaCool Vest (based in Florida)	Every StaCool Cooling Vest comes with two sets of ThermoPaks to extend cooling times	stacoolvest.com	866-782-2665
Steele Cooling Vests (based in Washington) Use PROMO CODE 'NMSS23' for a 10% discount (min. \$20 order)	cooling vests & accessories	steelevest.com	888-783-3538
ThermApparel (based in New York) Use PROMO CODE 'Undercool' for a 10% discount	concealable and lightweight cooling vests designed for MS	thermapparel.com/health	855-232-7233

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The National Multiple Sclerosis Society is proud to be a source of information on multiple sclerosis related topics. The information provided is based on professional advice, published experience, and expert opinion, but does not constitute medical or legal advice.



For specific medical advice, consult a qualified physician. For specific legal advice, consult a qualified attorney. Revised 3/9/2023

MS Navigator Assistance

If you are not able to get cooling equipment through health insurance, the **National MS Society may provide financial assistance toward the cost of the equipment. If you could benefit from this assistance, please reach out to a [National MS Society MS Navigator](#) at 1-800-344-4867 or [online](#).**

Additional Resources

Additional resources for assistance with cooling products include:

MS Association (MSAA): 800-532-7667 or mymsaa.org/msaa-help/cooling-products/

MS Foundation (MSF): 888-673-6287 or msfocus.org/Get-Help/MSF-Programs-Grants/Cooling-Program (Feb 1 – Jun 1 only)

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