

Rehabilitation: Improving the Lives of Individuals Living with MS

Cancellation Policies:

Learner cancellation – For this live professional development (PD) activity, learners are required to register in advance. There is no cost to participate in the activity, so no refund is necessary. For the on-demand PD activity, learners will complete the suggested “course completion requirements” below and email suzanne.carron@nmss.org for certificate. There is no cancellation necessary for on-demand activity as this will be available as self-guided content and not submitted until complete.

Provider cancellation – The PD activity information is available via the National MS Society’s website on a dedicated webpage and we will inform potential learners if the PD activity is no longer available. If the learner registered for the PD activity and we need to cancel, information will be posted on the dedicated webpage and the learner will be contacted via the email they shared when they registered for the PD activity.

Special Needs Requests

Please contact Suzanne Carron suzanne.carron@nmss.org with any special needs requests.

Complaint Resolution:

Please direct complaints to Suzanne Carron suzanne.carron@nmss.org. Complainants will receive a personal contact and the National MS Society will seek resolution to the complaint with the complainant.

System for Maintaining Records:

Attendance and course records are saved on a secure drive within the Healthcare Access department of the National Multiple Sclerosis Society.

Learner acquisition of records:

To obtain your certificate: Email suzanne.carron@nmss.org to obtain participation records.

Course Completion Requirements:

Complete pre-requisite, attend live program July 14 and July 21, 2021, or watch recording of program available after July 21, 2021. Learning outcome assessment and evaluation will be required to obtain a certificate. Learners will be required to email Suzanne Carron at suzanne.carron@nmss.org once they complete the PD activity and a certificate will be provided.

Contact Suzanne Carron at suzanne.carron@nmss.org or 314-495-5097.



OUR VISION

A world free of MS.

OUR MISSION

We will cure MS while empowering people affected by MS to live their best lives.